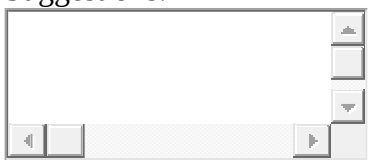
SANATAN DHARMA COLLEGE, AMBALA CANTT

Student Satisfaction Survey on Institutional Performance

Academics

1. How much syllabi was taught in the class?
a) 90-100%
b) 80-90%
c) 70-80%
d) Less than
ANS:
2. The internal assessment system operated
a) is fair
b) is biased
c) needs some improvement
d) needs radical improvement
ANS:
3. How well teachers prepared & communicated their lectures?
a) throughly
b) satisfactorily
c) ineffectively
d) sometimes effectively
ANS:
4. How teachers encouraged students to participate in the class?
a) through questions and answers
b) through discussions
c) through course-related games
d) through inviting suggestions
ANS:
5. Are the college messaging facility effective and informative?
a) Yes
b) No
ANS:
6. How do you rate the student-teacher relationship in your institution as a whole?
a) Very Good
b) Good
c) satisfactory
d) Poor
ANS:
7. Were teacher Punctual and Regular in classes?
a) Always
b) Sometime
c) Almost Never
ANS:
8. How much Personality Development (PD) program helps in improving your personality?
a) Very Good
b) Just Satisfactory
c) Inadequate
d) Poor
ANS:
9. What teaching method is best for you during your course?
a) Blackboard

b) PPT’s
c) Smart board
ANS:
10. What are your comments on social atmosphere of Institution/Department?
a) Very Good
b) Good
c) Very Poor
d) d) Poor
ANS:
Suggestions:-



Library

11. what is your opinion of the library materials for your subject?
a) Excellent
b) adequates
c) Inadequate
d) Very poor
ANS:
12. What is your opinion regarding issue/ Return Procedure of Books?
a) Very Good
b) Good
c) Very Poor
d) Poor
ANS:
13. Was the Library Staff?
a) Courteous
b) Rude
c) Indifferent
ANS:
Suggestions:-

Extra Curricular Activities

14. Did you participate in any of the extra curricular activities of the department/ Institution?
a) Often
b) sometimes
c) rarely
d) never
ANS:
15. What are your views regarding variety, quality & cleanliness of items in college canteen?
a) Very Good
b) Good
c) Very Poor
d) Poor
ANS:
16. What are your views regarding variety, quality & cleanliness of items in college canteen?

a) Very Good
b) Good
c) Very Poor
d) Poor
ANS:
Suggestions:-

Office Services

17. How do you find the institutions administration?
a) always helpfull
b) generally helpfull
c) indifferent
d) not helpfull
ANS:
18. Did you get required information on Notice board regarding fee submission, roll no in time?
a) Always
b) Sometimes
c) No
d) Not at all
ANS:
Suggestions:-

General

19. When you meet students who have taken a similar programme at other institutions how do you feel?
a) Superior
b) Equal
c) Inferior
ANS:
20. How do you rate the health- care facilities provided by the institution?
a) Very good
b) Just satisfactory
c) Inadequate
d) Poor
ANS:
21. Are the urinals and toilets Ventilated and Clean?
a) Very Good
b) Good
c) Very poor
d) Poor
ANS:
22. Was there a parking facility in college?
a) Very good
b) Good
c) Very poor
d) Poor
ANS:
23. What are your observations regarding grievance handling procedure?
a) Very Good

b) Good
c) Very poor
d) Poor
ANS:
Suggestions:-

Laboratories (If Applicable)

24. What was the availability and condition of Materials/Equipment/Machines in labs?
a) Very good
b) Good
c) Very poor
d) Poor
ANS:
25. Was the Lab Staff?
a) Courteous
b) Rude
c) Indifferent
ANS:
Suggestions:-