

**GENERAL
FEEDBACK
ACTION TAKEN REPORT
SESSION 2017-2018**

Action Taken Report (Mid-Term & End-Term)

S.No	Objective	Activity
1.	Courses offered	Web Programming using a PHP course has been started in which 29 students from BCA, 31 students from IT and 35 students from B.Voc Software Development are benefited. An IT and IT Enabled Services course has been started, 24 students from IT are benefited.
2.	Balance between theory and practical component	<ul style="list-style-type: none"> Practical knowledge about the subjects had been increased through introducing Brainstorming, Role Playing and other similar activities by faculty members of the Department of Commerce & Management, Computer & IT and various other departments and also through involving the students in GDs, Extempore, Debate and Declamation by using Commerce Digital Room (CDR), Audio Visual Room (AVR), Seminar Room, NAAC Room and proper records are maintained for the same. Case Study activities conducted by the Department of Commerce & Management for UG and PG students and online assignments based on Case Study of different subjects i.e. Organizational Behavior, Marketing, and International Marketing etc. had been taken by faculty members at the end of month September 2018.
3.	Awareness about Scholarship	Awareness about Scholarship had been introduced through giving the facility of an online form on ERP from the starting of the session i.e. July, 2018.
4.	Awareness about Earn while you learn scheme	The facility of online registration for Earn while you learn scheme made available from the starting of the session i.e. July, 2018 and students who were interested, filled online forms in the first week of August, 2018 for availing the required scheme/s and afterwards interviews were conducted for the selected students for the same.
5.	Preparation of Lectures by Teachers	Faculty members of different departments regularly visited the library during their vacant periods for preparing their lectures with the help of MOOC resources which had been made available through E-Library, Books and Journals. Proper registers were maintained by the library staff to ensure the same.

6.	Communication of the Subject content	Features of ERP system like Notes, E-content generation etc. have been extensively used by the faculty members on a daily basis.
7.	Encouragement for participation	Different teaching methods like cooperative learning, Role-playing, demonstrating etc. have been adopted by teachers to encourage students. Further motivation is provided through seminars, workshops and PPT.
8.	Student-teacher relationship	<ul style="list-style-type: none"> An Orientation- Programme in July 2018 had been conducted by the principal in the beginning of the session for newly inducted students of all streams to introduce college rules & regulations, support services and evaluation system etc. The teaching-learning mechanism has been improved by almost all faculty members of the college by imparting and delivering lectures through PPTs by using smart rooms on a regular basis. Allotment of Mentors to a group of students and approved mentor list is uploaded on the college website in the month of August, 2018. Then, Mentors of respective classes had maintained the record of Personal & Professional achievements, strengths, weaknesses by taking the feedback through hard copy from the students in the first week of November, 2018.
9.	Punctuality and regularity	Feedback from a punctual and regular group of students was taken at the end of the session.
10.	Best teaching method	<p>The following teaching programs have been attended by teachers to make an effective balance between traditional and modern teaching :</p> <ol style="list-style-type: none"> Faculty Development Program on "e-learning, MOOCs and ICT Tools for Blended Learning" organized by GAD-LTC, S.G.T.B. Khalsa College, the University of Delhi from 2nd July 2018 to 7th July 2018 and attended by the following participants: <ul style="list-style-type: none"> Dr. Roshan Lal Dhiman Dr. Krishan Kumar Dr. Sushil Kumar Dr. Joginder Singh Dr. Arti Arora One Month (Four Weeks) "Faculty Induction Program (FIP-02)"

		<p>of Ministry of HRD, Government of India organized by Guru Angad Dev Teaching Learning Centre, S.G.T.B. Khalsa College, University of Delhi, from 7th May 2018 to 2nd June 2018 and attended by the following participants:</p> <ul style="list-style-type: none"> ● Dr. Mohit Bindlish ● Ms. Heena ● Ms. Chhavi Kiran <p>3. Awareness Camp on “IIT Bombay- Spoken Tutorials” in collaboration with IIT Bombay for regional colleges of Ambala on 29-01-2019 organised by Dr. Girdhar Gopal (as a Convener) and attended by the following participants:</p> <ul style="list-style-type: none"> ● Ms. Amandeep Kaur ● Ms. Meenakshi Sharma ● Ms. Ruchi Sharma ● Ms. Kamna Billus ● Ms. Poonam Rani ● Ms. Shaina ● Ms. Rakhi ● Ms. Monika Saini ● Ms. Himanshu ● Ms. Shikha ● Ms. Rashi 						
11.	Exposed to industry environment	Industrial Visit organized:						
		<table> <tr> <th>Company Name</th> <th>No. of Students Benefited</th> </tr> <tr> <td>i. Sebiz Infotech Pvt. Ltd. , Mohali and NetSmartz , IT Park, Chandigarh on 14th August 2018</td> <td>49</td> </tr> <tr> <td>ii. CS Soft Solution Pvt. Ltd. On 24th September 2018</td> <td>45</td> </tr> </table>	Company Name	No. of Students Benefited	i. Sebiz Infotech Pvt. Ltd. , Mohali and NetSmartz , IT Park, Chandigarh on 14 th August 2018	49	ii. CS Soft Solution Pvt. Ltd. On 24 th September 2018	45
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12.	Availability of books	<p>Faculty members have checked the availability of books of their concerned subjects at the beginning of the session and for fulfilling their requirements-105 books have been purchased for Library & 694 books have been purchased for Book- Bank from July to December during the session 2018-19.</p>						

13.	Access of Reference Books, Magazines, Journals and Newspapers (using KIOSK)	Open access is available for Reference Books, Magazines, Journals and Newspapers for the students and timely feedback is taken from them to upgrade the same.
14.	Issue and return procedure of Books	The issue and return procedure of books has been properly executed and maintained every working day, as the Library has completely computerized the system using specially assigned BARCODES in the Books.
15.	Attitude of Library staff	Workshop on 'Personality Development' organized by Career Guidance Cell from Dec 10 to 15, 2018 for Non- Teaching staff members. Resource Persons:- <ul style="list-style-type: none"> • Mr. Narender Aggarwal • Mr. Rajeev Chander • Dr. Alka Sharma • Dr. Satbir Singh • Dr. Ekta Anand • Ms. Rashmi Billus
16.	Arrangement of Lights, fans and enough ventilation	Tutors of respective classes reported as per the requirement to the concerned authority for the arrangement of lights, fans and enough ventilation in the rooms.
17.	Noiseless atmosphere in College and Library	Proctorial Duties were assigned to every faculty member in the last week of July, 2018 for maintaining the discipline in the college including the library. Library Staff members had played a vigilant role for maintaining discipline through displaying the notices in different areas from the first day of the session to maintain silence.
18.	KIOSK System of Library	Students have been guided regularly and motivated to use the KIOSK system through the Orientation Programme on 18 th July, 2018.
19.	Participation in Extracurricular activities	34 Guest/Extension Lectures, 15 workshops , 24 Competitions, 4 camps, 2 industrial visits and many other activities are performed by each Cell /Clubs and Department association of the college:
		Legal Literary Cell / Women Cell Organized/Participation <ul style="list-style-type: none"> • 10 Guest Lectures(1076 participations) • 8 Competitions • 1 Intercollege competition (3 participation) • 1 Workshop (78 participants) • 1 Camp

Literary Association / Humanities	
	<ul style="list-style-type: none"> ● English Literary organized 3 competitions (19 participants) and one all India Debate Competition. ● Hindi Sahitya Sabha organized 1 Guest Lecture (15 participants) and 2 Competitions (39 Students) and 1 Competition. ● Sanskrit Association organized 1 short term course , 1 Guest Lecture (106 participants) , 1 competition (225 students) and 1 shivir of 10 days in which 38 students participated and also organized Academic Paricharcha on every Saturday throughout the year. ● Punjabi Sahitya Sabha organized one National Level Competition ● Economics Association organized one Quiz Contest (12 participants) and one Guest Lecture (70 participants). ● Music Association organized 2 workshops(110 participants) , one competitions and participated in : <ul style="list-style-type: none"> ➤ National Level Singing Competition : 01 student ➤ Inter Zonal Youth Festival : 20 Students ➤ Zonal Youth Festival : 30 Students ➤ North Zone Inter University Youth Festival : 06 Students
Different Clubs	
	<ul style="list-style-type: none"> ● Road Safety Club organized one quiz contest ● Young Speakers Club organized 5 workshops, 1 quiz contest and participated in 9 competitions. ● Entrepreneurship Development Club organized 1 workshop of two days in which 88 members participated and one Boot Camp Competition in which 481 students participated. ● Rotary Club organized one workshop, 1 camp and 6 different events.
Sciences	
	<ul style="list-style-type: none"> ● Mathematics Association organized 2 Guest Lectures and one National Level Exhibition in which 110 students participated. ● Chemistry Association organized 1 Extension Lecture and 2 quiz competitions. ● Life Science Association and Environment Association Club organized one Guest Lecture, a Botanical excursion to Mussoorie and Dhanoulti , one multi activity Fest in which 100 students

		<p>participated and also participated in Inter District Science Exhibition.</p> <ul style="list-style-type: none"> ● Computer Science and Applications Association organized 8 Guest Lectures (110 students participated), 2 Workshops, 4 Fest, 1 exhibition, 1 camp and 3 industrial visits. ● Electronics & IT Association organized 5 Extension Lectures, 5 competitions (150 participations), 2 workshops on project Development (60 participants) and 2 hands on training sessions on Hardware based project and photolithography (27 participants). ● Commerce and Management Association organized 4 Guest Lectures (150 participants), 1 workshops, 05 competitions (165 participants), 1 Fest (150 students participated) and 7 different events like TED Talks (16 participants)
20.	Personality Development Program	<p>Personality Development has become a part of the curriculum for UG students of different streams which were arranged and organized by Career Guidance Cell for the full semester from the month August 2018 to October 2018.</p>
21.	Guidance provided by Career Guidance cell	<ul style="list-style-type: none"> ● Orientation programme from 17th July 2018 to 19th July 2018 on Personality Development, Life Skills Resource Persons:- <ul style="list-style-type: none"> ➤ Mr. Narender Aggarwal, Trainer, Gurukul Drona, Ludhiana ➤ Dr. Harish, Child Psychologist, Chandigarh & Faculty Members of College. ● Regular Classes of Personality Development Course were conducted Resource Persons:- <ul style="list-style-type: none"> ➤ Mr. Narender Aggarwal ➤ Ms. Jyoti Sharma ➤ Ms. Sahiba ➤ Ms. Pushpinder ● Regular Classes on "Soft Skills & Spoken English Training" by Trainers from LEAP Skills, New Delhi in July, 2018. ● Workshop on "PHP" by Mr. Vir Singh, Silex Soft Solutions.

22.	Opinion regarding NSS	<p>Activities are organized by NSS:</p> <ul style="list-style-type: none"> • 3 one day camps (288 participants) • 2 programs on Swach Bharat (157 participants) • 3 Blood Donation/Testing Camp (110 participants) • 1 Road Safety Rally (30 participants) • 1 seven days camp(95 participants) • 3 extension Motivational Lectures • 3 Cleanliness Drive • Awareness program on Nukkad Natak <p>Participation of NSS volunteers :</p> <ul style="list-style-type: none"> • Seminar/ Training Program on World's Aid Day • Intercollege Quiz Competition • Road Safety Quiz <p>Services provided by NSS volunteers:</p> <ul style="list-style-type: none"> • Roti Bank • Pulse Polio Program • Shehri Samridhi Utsav
23.	Attitude of Institutions Administration	A one-week workshop for administration staff on computer skills from 01 st Dec 2018 to 7 th Dec 2018 was organized by the Career Guidance Cell.
24.	Students Awareness	Various notice boards have been placed in the college campus to provide timely information to students.
25.	Office work as per University rules and Procedures	The more transparent system according to the guidelines of the university has been already introduced through the ERP system from 2015 onwards.
26.	Receipt of money paid at the counter	Fee Collection staff was counseled to further strengthen their activities.
27.	Cleanliness of College canteen and Quality and variety of eatables	The Canteen committee has been regularly counseled for further improvement in the hygiene and the Canteen contractor has been counseled to offer quality and variety of eatables through notices.
28.	Opinion regarding YRC	<p>The following activities are organized by the Youth Red Cross Society:-</p> <ul style="list-style-type: none"> • One seminar (160 participation) • 7 Camps (166 participation) • 2 Blood Donation Camp(40 participants)

		<ul style="list-style-type: none"> • 1 awareness program (50 participants) • 1 First Aid Training program(69 participants) • One quiz competition • One Independence Day parade
29.	Ventilation and cleanliness of Toilets	Students have been imparted lessons on how to properly use toilets through the Orientation programme and accountability of peons has been fixed.
30.	Parking facility in the college	Proper security measures have been ensured for safe parking through assigning duties to security guards on a daily basis. There has been proper provision followed of parking four-wheeler and two-wheeler separately and the parking area already comes under the surveillance zone for security purposes.
31.	Satisfaction with CIMS	Intensity to access information through CIMS has been encouraged through providing Free Wi-Fi Campus, Online Attendance, Online Internal Assessment, Results, Online Grievances, Online Lecture Plans and Notes and by giving the facility of an online form on ERP.
32.	Ventilation, Cleanliness and Spacious Classroom	Responsibility of peons is fixed and ensured for cleanliness along with involvement of students.
33.	Arrangement of drinking water	Availability of pure drinking water at all times has been ensured through properly trained staff and changing candles of Purifiers every six months (semester-wise).
34.	Observations regarding grievance handling procedure	Awareness regarding Grievance handling cell has been spread through Orientation Programmed on 18 th July, 2018 for all classes.
36.	Condition of Labs	Maintenance of Labs is being done regularly as required. Various items have been purchased for maintaining different Labs in the College. Furniture in the Commerce Digital Room has been changed in this session due to requirements.

37.	Behavior of Lab staff	<p>The college organized the following workshops to improve conduct and sensitize Non-Teaching Staff regarding public dealing.</p> <ol style="list-style-type: none">1. A Six-Days workshop on Personality Development and Communication Skills from 10th Dec 2018 to 15th Dec 2018 organized by CGC. 35 Members from Library, Non-teaching and Lab staff attended the workshop. Resource Persons:-<ul style="list-style-type: none">• Mr. Narender Aggarwal, Gurukul Drauna, Ludhiana• Mr. Rajeev Chander Sharma, Associate Professor in Commerce, S D College, Ambala Cantt• Dr. Satbir Singh, Assistant Professor in Commerce, SD College, Ambala Cantt• Ms. Rashmi Billus, Assistant Professor in Commerce, SD College, Ambala Cantt• Dr. Exta Anand, Assistant Professor in Commerce, SD College, Ambala Cantt2. One week workshop on 'Computer Skills' from Dec 01- 07, 2018 organized by CGC. 12 Members of administrative staff participated in the workshop. Resource Person:- Ms. Amandeep Mehta, Assistant Professor in Computer Science Department3. A One-Day Workshop on Personality Enhancement on 12th June 2019 organized by CGC. 35 members from Library, Non-teaching and Lab staff attended the workshop. Resource Person:- Mr. Narender Aggarwal, Gurukul Drauna, Ludhiana
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Action Taken Report (Convocation)

1. The college conducted following workshops, training programs and placement drives:

	Objective	Activity	Remark
1	To motivate students for higher studies	<p>PPT on Higher Studies and Career Opportunities conducted by Career Guidance Cell for following streams:</p> <ul style="list-style-type: none">• Arts students on Oct 04, 2018 by Ms. Arti, Asstt. Professor in Economics, S D College• Commerce students on Aug 7-11, 2018 by Ms. Heena, Asstt. Professor in Commerce , S D College• Non-medical students on March 25-26, 2019 by Dr Gulshan, Asstt. Professor in Chemistry, S D College• Medical students on Sept 17-18, 2018 by Ms. Zeenat Madan, Asstt. Professor in Zoology, S D College• Computer Science students on Sept 27-28, 2018 by Ms. Ruchi, Asstt. Professor in Computer Science, S D College	350 students benefited by the PPTs

2	To encourage students for self-employment	Entrepreneurship Cell organized- <ul style="list-style-type: none"> First Boot Camp on Feb 27, 2019 Resource Person- Mr. Pradeep Prem, Mentor, Start-Up, Haryana Two-Days Workshop on Skill Development and Beauty Care in association with Lakme Academy, Ambala on March 05-06, 2019 	481 Students actively participated in camp
		Workshop on 'Share Market & Investment' on 14-15.02.19 organized by Commerce Association Resource Person- Mr. Nazir Mirza, Innovation Technologies, Noida & IIT Varanasi	88 students actively participated in it
			100 students attended the workshop
3	To inculcate communication skills regarding placement	Seminar on Interview skills and Spoken English on Feb 11, 2019 organized by CGC Resource Person- Mr. Gulzar Mehta, Trainer, Speak English GYM, Ambala	250 students participated in seminar
		Pre-Placement talk on interview skills for the preparation of recruitment drive on Jan 28, 2019 organized by Placement cell Resource Person- Dr. Sonika Sethi, Asstt. Professor in English, S D College	250 students participated in the talk
4	Career Counseling	Guest Lecture on 'Life Insurance Policies: an interview and career in life insurance sector' on Aug 24, 2018 organized by Commerce Association Resource Person- Mr. Bharat B. Dass, Development Officer, LIC	35 students participated
		Seminar on 'Career in Banking' on March 07, 2019 organized by CGC	200 students attended

	Resource Person- Ms. Rajni, Trainer from IBS, Chandigarh	the seminar
	CGC organized a workshop on 'Requirement of Media' on March 10, 2019	Approx. 210 students attended the workshop
	Resource Person- Mr. Gagandeep Chauhan from Living Media News Channel, Mohali	

2. The college conducted following seminars/workshops/training programs to encourage students to attempt entrance exam:

S.No.	Activity	Remark
1	Guest Lecture on 'How to prepare for UPSC and Competitive exams' on March 05, 2019 organized by Commerce Association Resource Person- Mr. Parveen, Asstt. Professor in Commerce, S D College	40 students attended the lecture
2	Lecture on 'Career in Indian Defense Services as an Officer' on Aug 09, 2018 organized by CGC Resource Person- Mr. Manoj Kaushik, SSB Trainer, Kaithal	50 students participated
3	Coaching for UGC-NET entrance exam from Aug 18 to Dec 18 and from June 03-15, 2019 organized by Dept. of Commerce Resource Person- Dr. Renu, Asstt. Professor in Commerce, S D College	25 Students in 1st batch & 15 students in 2 nd batch attended the coaching 02 students cleared the NET exam in Dec 18 & 02 students cleared the NET exam in June 19

3. The Principal sensitized the faculty members and students regarding the sanctity of the internal assessment system at various forums like departmental meetings, address to students and also uploaded in ERP so that students can check the same through their accounts.

4. The Principal emphasized the need of good communication skills in various departmental meetings and the following FDPs were organized:

S.No.	Activity	Remarks
1	<p>One Day Workshop on 'Intellectual Property Rights and Plagiarism' on Feb 17, 2019 organized by IQAC and Central Library</p> <p>Resource Persons-</p> <ul style="list-style-type: none"> Dr. Naresh Vats, Registrar and Professor of Law, Rajiv Gandhi National University of Law, Patiala Dr. Rahul Taneja, Scientist, Department of Science and Technology, Haryana Dr. Priya Rai, Deputy Librarian, National Law University, Delhi 	65 teachers participated
2	<p>Two days' workshop on Recent Trends in IT (Internet of Things, Networking, Linux, Current Trends in IT) from 22.02.19 to 23.02.19</p> <ul style="list-style-type: none"> Dr. Rajender Nath, DCSA, KUK DR. Rakesh Kumar, DCSA, KUK DR. Suchita Upadhyay, DCSA, KUK Mr. Arun Goyat, Code Quotient, Mohali Mr. Vipin Gupta, U Net Solution, Chd 	Faculty of Computer Science & IT attended the workshop
3	<p>Workshop on</p> <ul style="list-style-type: none"> Project Development in VB on 15.11.2018 Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt Digital Marketing on 20.12.2018 Resource Person- Ms. Manpreet Kaur, Silex Software Pvt Ltd. Ambala Cantt Website Hosting on 21.12.2018 Resource Person- Ms. Shikha Verma, Silex Software Pvt Ltd. Ambala Cantt Flash on 24.12.2018 & 12.01.2019 Resource Person- Ms. Shikha Verma, Mr. Puneet Saini, Silex Software Pvt Ltd. Ambala Cantt VB Database Connectivity on 26.12.2018 	Faculty of Computer Science & IT attended the workshop

	<p>Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt</p> <ul style="list-style-type: none"> • Using DLL and ActiveX Control in VB on 27.12.2018 <p>Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt</p> <ul style="list-style-type: none"> • Developing Web Applications in VB on 02.01.2019 <p>Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt</p> <ul style="list-style-type: none"> • Python from 20.05.2019 to 25.05.2019 <p>Resource Person- Silex Software Pvt. Ltd. Ambala Cantt</p>	
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5. The teachers were appointed mentors to guide the students to further enhance the student-teacher interaction.
6. The college added e-resources/e-books and is constantly upgrading library resources and has kept some budget per annum for the same. Further the college planned to increase book bank facility by approximately 10% every year.
7. The college organized following workshops to improve conduct and sensitize Non-Teaching Staff regarding public dealing.
 - A Six-Days workshop on Personality Development and Communication Skills from Dec 10-15, 2018 organized by CGC

Resource Persons-

- Mr. Narender Aggarwal, Gurukul Drauna, Ludhiana
 - Mr. Rajeev Chander Sharma, Associate Professor in Commerce, S D College
 - Dr Satbir Singh, Asstt. Professor in Commerce, S D College
 - Ms. Rashmi Billus, Asstt. Professor in Commerce, S D College
 - Dr. Exta Anand, Asstt. Professor in Commerce, S D College
 - 35 Members from Library. Non-teaching and Lab staff attended the workshop
 - One week workshop on 'Computer Skills' from Dec 01- 07, 2018 organized by CGC
- Resource Person- Ms Amandeep Mehta, Asstt. Professor in Computer Science
- 12 Members from administrative staff participated in the workshop

- A One-Day workshop on Personality Enhancement on June 12, 2019 organized by CGC
Resource Person- Mr. Narender Aggarwal, Gurukul Drauna, Ludhiana
- 35 Members from Library, Non-teaching and Lab staff attended the workshop
- 8. Kindly refer to the Annual Report 2018-19(Pages no. 12-36, & 44-60) and it is evident from the report that participation has been increased.
- 9. The following steps were taken so that information regarding various career guidance activities to reach up to the last student:
 - Announcement in classes
 - Posting information on college website
 - Public notice at various points in college campus
- 10. College has introduced e-governance for distribution of DMC's to make the system smooth and user friendly.
- 11. The college has strengthened the following teaching-learning resources:
 - Smart rooms/labs
 - Minor/Major projects/laptops
 - Seminar rooms

Along with introducing following teaching methodology to equip the students with technical skills and necessary soft skills:

S.No	Activity		No. of students participated
1	Workshops/Guest Lectures/Extension Lectures	Resource Persons	
	WordPress(CMS) on 25.08.18 & 29.09.18 for B. Voc students organized by C. Sc & Application Association	Gurpreet Kaur, eOrion Solution Pvt. Ltd, Mohali	50+50
	Software Crisis and Software Project management on 04.09.18 for B. Voc & BCA students organized by C. Sc & Application Association	DR. Ashish Jolly, Govt. College, Barwala	45
	Campus to Corporate on 21.09.18 for B.Com students organized by Commerce Association	IDBI	35
	Microprocessor Interfacing on 02.01.2019	Dr. Anurekha Sharma	40

	organized by Electronics & IT Association		
	Opportunity in IT On 25.01.19 for B. Voc & BCA students organized by C. Sc & Application Association	Dr. Gaurav Kwatra, Director, Sysinfocom, Chd	55
	Survey Tool on Google Forms and Survey Monkey Tools on 01.02.2019 for Commerce students organized by Management Association	Ms. Ssubra Jindal	45
	PC maintenance and Networking on 21.02.19 organized by Electronics & IT Association	Dr. Girdhar Gopal, Ms. Amandeep Mehta	35
	Recent Trends in Computing (Internet of Things, Networking, Linux, Current Trends in IT) from 22.02.19 to 23.02.19 for C. Sc students organized by C. Sc & Application Association	Dr. Rajender Nath, DCSA, KUK DR. Rakesh Kumar, DCSA, KUK DR. Suchita Upadhyay, DCSA, KUK Mr. Arun Goyat, Code Quotient, Mohali Mr. Vipin Gupta, U Net Solution, Chd	70
	Data Grid Control in VB on 15.03.19 for B. Voc students organized by C. Sc & Application Department	Mr. Jagjeet Singh, Gtech informatics Pvt. Ltd., A/Cantt.	20
	Call Handling Skills Training from 16.11.18.to 22.11.18 for B. Voc & BPO students organized by C. Sc & Application Department	Mr. Sunil Ohri, Xport Soft Technologies Private Limited, A/Cantt.	7
2	Industrial Visit to <ul style="list-style-type: none"> CS Soft Solutions PVT. LTD., Mohali on 24.09.18 for B. Voc students Matrid Technologies PVT. LTD., Sec-70, Mohali on 14.01.19 for B. Voc & BCA students Solitare Infosys on 02.03.19 for C. Sc, IT, BCA & B. Voc students Sebiz Infotech PVT. LTD., IT Park Mohali on 14.08.18 Nets Martz, IT Park, Chandigarh on 14.08.18 Semi-Conductor Laboratory, Department of Space, Govt of India, Mohali on 13.02.19 		45 46 134 45 45 45

12. To customize the requirements of various segments of students, the college has introduced an online feedback system which works 24×7 days.

13. The college has already introduced an online inbuilt grievance handling mechanism in ERP.

14. The Alumni are being requested/sensitize to share their Life stories with juniors and following interaction sessions were organized by CGC

S. No.	Alumni	Remarks
1	Mr. Gulzar Mehta Trainer, Speak English GYM, A/Cantt.	While delivering his talk in seminar, Mr. Mehta shared his life experiences also with students
2	Mr. Jagjit Singh Gtech Informatics Pvt Ltd, A/Cantt	Mr. Jagjeet Shared his life story with students during his technical session on Data Grid Control
3	Ms. Rajni Trainer from IBS, Chandigarh	Ms Rajni interacted with the students during seminar on banking
4	Mr. Sunil Ohri XportSoft Technologies Private Limited, A/Cantt.	Mr. Ohri discussed with the students regarding their problems and shared his experiences

15. The following Value Added beneficial courses(based on suggestions of students from feedback forms) were introduced to impart the different skills in students:

- Entrepreneurship Development
- Critical Thinking
- Group Discussions
- Interview Skills
- PowerPoint Presentation
- Leadership and Teamwork
- Yoga and Meditation
- Impromptu Speaking and Stage Management

CONCLUSION

The present report is the analysis of the feedback of students which the college collects at the time of convocation function of the college. As far as the responses of the students are concerned, it has been found that the students are highly satisfied by the facilities, education system and overall opportunities

Provided to them by the college. But the scope of improvement is always there. The report provides the details of actions taken by the college based on the responses of students so as to provide the best facilities to the students.