

General Feedback

Action taken Report

2018-2019

Alumni (Convocation) General Feedback Analysis & Action Taken

I. Analysis of Feedback by Students on their Current Status

Online Feedback was collected from the students at the time of the convocation of the college on Curriculum and other important aspects related to them. A five-point scale feedback form on the curriculum was developed for the same. A total 337 number of responses from the students of Arts, Commerce and Science were received.

Table showing Feedback by Students on their current status

Sr. No	Particulars	Responses in %				
		Higher Studies	Private Job	Private Job through Placement Cell of SD College	Government Job	Self- Employee/ any other
1.	What is your current status?	77.4%	9.8%	1.5%	1.5%	9.8%

Most of the students are doing higher studies. Few of the students are in private sector jobs and the rest are in government jobs or got employed through the placement cell of the S.D College.

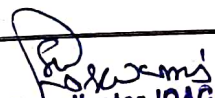
Action Plan: The following actions will be implemented:

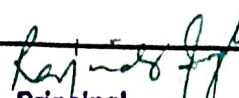
- More student-centric career-oriented workshops, seminars, guest lectures.
- Awareness programs related to career opportunities.

ii. Analysis of Student Feedback on the Curriculum

Table showing Student Feedback on the Curriculum

Sr. No	Particulars	Response in %				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
2.	Curriculum is helping you in your Job Field	10.1%	59.1%	22.3%	8.0%	0.6%


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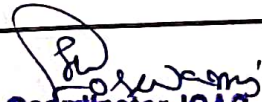
3.	Curriculum creates an interest to pursue post-graduation/research in/on the particular topic	14.5 %	63.5%	19.0%	3.0%	0.0%
4.	You are intellectually stimulated by the curriculum.	30.6%	30.9%	22.3%	13.1%	3.3%
5.	The curriculum was informative and knowledgeable	72.1 %)	14.5%	8.3%	5.0%	0.0%
6.	The curriculum created any skill	19.3 %	63.2%	15.4%	2.1%	0.0%
7.	The curriculum helped develop your personality.	17.2%	65.0%	13.9%	3.0%	0.9%
8.	The curriculum has a relationship between theory and practical.	19.6%	59.1%	18.4%	1.8%	1.2%

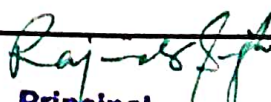
Most of the students gave a positive response about all the questions asked to them related to the curriculum and agreed that the curriculum has proved beneficial for them. According to them the curriculum is interesting, stimulating, and informative, created skills, developed their personality and has got a perfect relationship between theory and practical.

Action Plan

- Placement Cell to call organizations/companies for Campus recruitment.
- Workshops/guest lectures on research methodology and skill development to make students employable.
- Spoken English classes to be conducted for final year students to improve their employability and personality.
- A proper balance between theory and practical lectures should be made.

Sr. No.	Particulars	Fair	Biased	Needs some improvement	Needs radical improvements
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9.	The internal assessment system as prescribed by the university is	69.7%	11.3%	17.5%	1.5%
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The feedback analysis shows that the college follows the internal assessment system strictly as prescribed by the university.

Action Plan:

- Timely display of internal assessment through the ERP system of the college.
- Timely handling of grievances related to internal assessment

Sr. No	Particulars	Very effectively	Just satisfactorily	Sometimes effectively	Needs radical improvements
10.	How well teachers were able to communicate	58.8%	26.4%	13.4%	1.5%

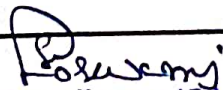
The majority of the students is happy with their teachers and believes that the teachers are well prepared for the classes, have good subject knowledge as well as good communication skills.

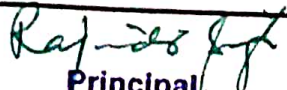
Action Plan

- Teachers to attend Faculty Development Programs on teaching methodology and use of ICT to communicate better

Sr. No	Particulars	Excellent	Adequate	Inadequate	Very Poor
11.	What is your opinion about the library resources available for your subjects?	42.4%	51.0%	5.9%	0.6%

The above data shows that the majority of the students are satisfied with the availability of the library resources for their respective subjects.


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Action Plan:

- More addition to library resources in terms of books, journals and magazines related to the courses offered by the college.

Sr. No	Particulars	Yes	No	Partially
12.	Did you get the required information from the Career Guidance Cell of the college?	12.8%	87.2%	0.0%

The feedback analysis revealed that students didn't get the required information from the Career Guidance Cell of the college.

Action Plan:

- Orientation programme for all the students at the outset of the new academic year by the career guidance cell.
- Proper mechanism to inform students well in advance about the upcoming activities of the cell.

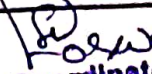
Sr No	Particulars	Superior	Equal	Inferior	Cannot say
13.	When you meet students who have taken a similar program at another institution, how do you rate yourself?	8.0%	92.0%	0.0%	0.0%

The above table shows that all the students who had filled this questionnaire felt equal to the other students studying similar programs at some other institution.

Action plan:

- Motivational programs for the faculty to deliver quality content to students.
- Making available course-related books entirely free of cost for the students of post-graduate classes.
- Provide quality infrastructure to students.

Sr. No	Particulars	Yes	No
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14.	Would you like to add any New Content/Paper/Course to the existing curriculum?	12.2%	87.8%
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The majority of the students was found to be happy with the existing curriculum and didn't like to add any new content/paper/course to the existing curriculum.

Action Plan:

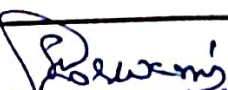
- Despite positive response from students, the college authority always strives to introduce new courses and content for students.
- New courses and content to make students skilled and market ready to be introduced.

Sr No	Particulars	Yes	No
15.	Would you like to delete any Content/Paper/Courses in the existing curriculum?	8.0%	92.0%

The feedback table shows that students even don't want to get any Content/Paper/Courses in the existing curriculum deleted. They are satisfied with the existing courses/content/paper.

Action plan:

- Minor revision in the existing courses/content/paper to be introduced.


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ACTION TAKEN REPORT

Parameter: Feedback by Students on their current status

Action Plan:

- More student-centric career-oriented workshops, seminars, guest lectures to motivate them to go for higher studies or job.
- Awareness programs related to career opportunities.


Action Taken:

- 25/07/19 Lecture on "Career Opportunities" Ms. Arti, Asst. Prof in Electronics, B.Sc IT S.D College, Ambala Cantt.
- 22/08/19 Seminar on "Personality Development" Ms. Ruchika, MEDHA (NGO) B.A I,II,III.
- 09/08/19 & 10/08/2019, Lecture on "Career Opportunities Ms. Zeenat Madan, Asst Prof in Zoology, Biotech, S.D College, Ambala Cantt for the students of B.Sc Med & Biotech.
- 27/08/19 & 28/08/19, Lecture on "Career Opportunities & Job Options" " by Ms. Ruchi, Asst Prof in Comp. S.D College, Ambala Cantt for the students of B.Sc & C.Sc.
- Oct & Training Classes for UGC NET Bulls Eyes All Students Nov 2019.
- January, (Every Wed.) 2020 Workshop on "Professional & Personal Etiquettes" by Mr. Narender Aggarwal, trainer, Gurukul Drona, Ludhiana for the Final Year Students.
- 29/01/20, 02/02/2019, 05/02,12/02 & 26/02/20. Workshop on " Interview Skills" by Mr. Narender Aggarwal, trainer, Gurukul Drona, Ludhiana for Final Year Students.
- 22/02/2019. "Presentation Skills Competition" by CGC for all the students.
- 02/03/20. Competition on "Speak your Mind" by CGC for all the Students.
- March2020. Competition on "Thinking out of Box" by CGC for all the Students.

Parameter: Feedback on the Curriculum

Action Plan:

- Placement Cell to call organizations/companies for Campus recruitment.


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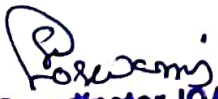
- Workshops/guest lectures on research methodology and skill development to make students employable.
- Spoken English classes to be conducted for final year students to improve their employability and personality.
- A proper balance between theory and practical lectures should be made.

Action Taken:

- From July, 2019, regular Classes of Personality development course by Career Guidance cell.
- A working model on Food Adulteration was prepared and two students participated in Chemistry Section in "Inter District Science Exhibition" held at Naraingarh from 10-11 Jan., 2020.
- Demonstration on "How to Use Usha Sewing Machine" was given by Usha Machine Company on August 10, 2019.
- Conducted **Bakery Workshop** of all Bakery products by Bakery artist Ms. Geetika on January 21, 2020.
- Extension Lectures and Workshop (Electronics & IT):

Sr. No	Topic	Resource Person
1.	Introduction to Microprocessors:	Dr. Rajinder Singh
2.	Project Development:	Prof Praveen Mathur
3.	Project Development:	Ms. Amandeep Kaur
4.	Career Opportunities in Electronics:	Dr. Arti Arora
5.	A Three Day Workshop "From Discrete to Assembly- A Hardware Project in Collaboration with Multi- Electronical Co. Systems	Mr. Gulzar Singh

Date	Guest/Resource person(if any)	Topic	Strength
19.09.2019	Mr. Sanchit Soni, Director Creative Way (Ambala Cantt.)	Emergence in I.T Sector	80
5.10.19	Mr. Amandeep Grover, Branch Manager Pehowa & Ms. Sugghanda Star Solutions(Canada)	Digital Marketing	App. 100
22.01.2020	Ms. Gurpreet Kaur, Eorian Solution, Mohali	PHDCRUD Operations	22
31.01.2020	Mr. Sanchit Soni, Director Creative Way (Ambala Cantt)	Photoshop	52
3.02.2020	Dr. Pardeep Kumar, DCSA, KUK	Introduction to Linux	50
6.02.2020	Dr. Kanwal Garg, DCSA, KUK	Advanced Database applications	25
8.02.2020	Mr. Shubham Kumar	Code Development Centre, Gaziabad Python	110


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12.02.2020	Mr. Vishal Tandon, Sebiz Infotech Pvt. Ltd, Mohali Digital Marketing	198
14.02.2020	Ms. Vandana, Sebiz PHP form Handling	24
15.02.2020	Mr. Pardeep Kumar, DCSA, KUK Concurrent Processing	51

Parameter: Internal assessment system prescribed by the university

Action Plan:

- Timely display of internal assessment through the ERP system of the college.
- Timely handling of grievances related to internal assessment

Action Taken:

- Awards and Internal Assessment is uploaded on the CIMS where it can be accessed by the student.
- Before CIMS was developed, the same was displayed on the college noticeboards. For more transparency the assignments, class tests are shown to the students. They have the option to post their grievances regarding this on CIMS.
- Students can check their internal assessment through their respective ERP accounts

Parameter: Ability of the teachers to communicate

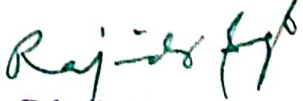
Action Plan:

- Teachers to attend Faculty Development Programs on teaching methodology and use of ICT to communicate better.

Action Taken:

- An Orientation Programme for faculty was organised by Career Guidance cell of the college on 18/07/19. Mr. Narender Aggarwal from Gurukul Drona, Ludhiana was the Trainer.
- Workshop on "Mentorship" by Mr. Vikas Sethi on 29/8/2019 to 30/8/2019 for the Faculty Members from Arts and Commerce.
- Workshop on "Mentorship" by Mr. Vikas Sethi on 05/09/19-06/09/2019 for the Faculty Members from Science.
- Workshop on "Education 2020" by Mr. Narender Aggarwal, trainer on 17/12/2019 and 18/12/2019 for all the Faculty Members.
- Online Workshop on "Education through Virtual Classrooms and E-Learning Technologies" 04-05-2020 -10 -05-2020.


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- Online Webinar on "Digital Transformation in Education during Covid-19 Pandemic" 05-05-2020 05 -05-2020.
- Faculty Development Program on Moodle 13-05-2020 17 -05-2020 IIT Bombay Spoken Tutorial All India (participants:252)
- Faculty Development Program on Moodle 22-05-2020 26 -05-2020 IIT Bombay Spoken Tutorial All India (participants: 350)
- Faculty Development Program on Moodle 03-06-2020 07 -06-2020 IIT Bombay Spoken Tutorial All India (participants: 140)
- Faculty Development Program on E-Content Development 06-06-2020 12 -06-2020 DH E, Haryana Haryana (participants: 390)

Parameter: Opinion about the library resources available for students' subjects

Action Plan:

- More addition to library resources in terms of books, journals and magazines related to the courses offered by the college.

Action taken:

- E-books subscribed
McGrawhill Express Library: 53 titles
McGrawhill Express Library: 53 titles
- Multimedia Collection
CD ROMs -1000
- E-Resources (N-LIST/ e-Shodh Sindhu Consortium) (e-journals and E-books)
Collection (Printed)

My library- McGraw Hill (1124 titles)

World -ebooks Library (30,00,000 titles)

South Asia Archive (though NDL)

Library Books = 60000

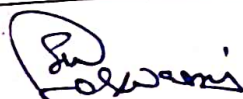
Periodicals = 85

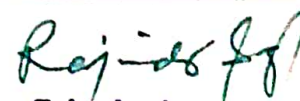
Newspapers = 25

Books Added in current session

Library = 902

Book Bank = 2237


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Parameter: Information from the Career Guidance Cell of the college

Action Plan:

- Orientation program for all the students at the outset of the new academic year by the career guidance cell.
- Proper mechanism to inform students well in advance about the upcoming activities of the cell.

Action Taken:

- An introductory orientation program for all the students at the outset of the new academic year was organised by the career guidance cell to let students know about the activities and practices of the career guidance cell.
- Career guidance cell of the college has opted different platforms to inform students timely about the upcoming activities of the cell such as the website of the college, SMS, notices on notice boards, WhatsApp.

Parameter: When you meet students who have taken a similar program at another institution, how do you rate yourself?

Action plan:

- Making available course-related books entirely free of cost for the students of post-graduate classes.
- Book bank facility to be enhanced.
- Provide quality infrastructure to students.

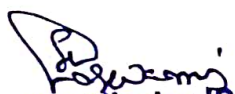
Action taken:

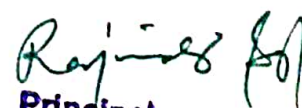
- Book Bank facility was extended to 863 students and free distribution of book set to the students of M.Com. Upgradation of rooms, furniture and gardens, safe drinking water for students and installation of air-conditioners in library and reading room has been done.

Parameter: Addition/Deletion of any New Content/Paper/Course to the existing curriculum?

Action Plan:

- Despite positive response from students, the college authority always strives to introduce new courses and content for students.
- New courses and content to make students skilled and market ready to be introduced.

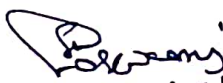

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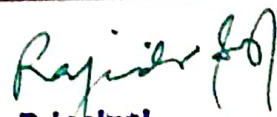

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- Minor revision in the existing courses/content/paper to be introduced.

Action Taken:

- **Value Added Course has been introduced by the Department of Physical Education**
 1. Self-defence Training Course (VPE 102) 10-09-2019 To 24-09-2019
 2. Yoga and Meditation Training Course (VPE 101) 06-02-2020 To 22-02-2020
- Training of online portals (like Swayam, NPTEL, Spoken Tutorials etc.) for their study through MOOCs and skills of programming in Python and other programming languages by Computer Science Department Coaching for logical based questions in competitive exams and specialization in creating Mathematics based puzzles and games by Mathematics Department.
- Training to file Income Tax Return (ITR), Different schemes of Insurance and Financial Advisor by Commerce Department.
- Data analysis programme for political parties and training to type different legal documents by Political Science Department.
- Computational Hindi and Hindi typing training to students by Hindi Department.
- Communication Skills, Spoken English Workshop and Drafting Skill Enhancement workshop by Department of English.
- Skill Development Programme on Tally ERP.9 organised by the Department of Commerce for all the students of commerce.
- **Add-on-courses on**
 1. Marketing
 2. International Trade Management
 3. Office Management and Secretarial Practice
 4. Computer Maintenance
 5. Computer Applications
 6. Cosmetology
 7. Functional English
 8. Web Designing
- **UGC Sponsored Vocational Courses- B.Voc (Software Development) & B.Voc (Business Process Outsourcing) are already operational.**


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