Sanatan Dharma College

NAAC Re-accredited Grade 'A+' with CGPA 3.51 | College with Potential for Excellence - UGC, New Delhi

Ambala Cantt-133001

Ph: 0171-2640283 email: principal.sdcol@gmail.com
Website: www.sdcollegeambala.org

(Affiliated to Kurukshetra University, Kurukshetra)

GENERAL FEEDBACK ANALYSIS REPORT

(Mid-Term, End-Term, Convocation)
(Students and Alumni)

Session 2017-18

Samples of the Feedback Forms filled

Academics

1. How much syllabi was taught in the class?
a) 90-100%
b) 80-90%
c) 70-80%
d) Less than
ANS:

2. The internal assessment system operated
a) is fair
b) is biased
c) needs some improvement
d) needs radical improvement
ANS:

3. How well teachers prepared & communicated their lectures?
a) throughly
b) satisfactorily
c) ineffectively
d) sometimes effectively
ANS:

4. How teachers encouraged students to participate in the class?
a) through questions and answers
b) through discussions
c) through course-related games
d) through inviting suggestions
ANS:

5. Are the college messaging facility effective and informative?
a) Yes
b) No
ANS:

6. How do you rate the student-teacher relationship in your institution as a whole?
a) Very Good
b) Good
c) satisfactory
d) Poor
ANS:

7. Were teacher Punctual and Regular in classes?
a) Always
b) Sometime
c) Almost Never
ANS:

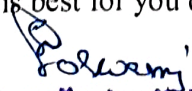8. How much Personality Development (PD) program helps in improving your personality?
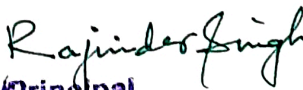a) Very Good
b) Just Satisfactory
c) Inadequate
d) Poor
ANS:

9. What teaching method is best for you during your course?
a) Blackboard

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a) Very Good
b) Good
c) Very Poor
d) Poor
ANS:
Suggestions:-

Office Services

17. How do you find the institutions administration?
a) always helpfull
b) generally helpfull
c) indifferent
d) not helpfull
ANS:
18. Did you get required information on Notice board regarding fee submission, roll no in time?
a) Always
b) Sometimes
c) No
d) Not at all
ANS:
Suggestions:-

General

19. When you meet students who have taken a similar programme at other institutions how do you feel?
a) Superior
b) Equal
c) Inferior
ANS:
20. How do you rate the health- care facilities provided by the institution?
a) Very good
b) Just satisfactory
c) Inadequate
d) Poor
ANS:
21. Are the urinals and toilets Ventilated and Clean?
a) Very Good
b) Good
c) Very poor
d) Poor
ANS:
22. Was there a parking facility in college?
a) Very good
b) Good
c) Very poor
d) Poor
ANS:
23. What are your observations regarding grievance handling procedure?
a) Very Good

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b) Good
c) Very poor
d) Poor
ANS:
Suggestions:-

Laboratories (If Applicable)

24. What was the availability and condition of Materials/Equipment/Machines in labs?
a) Very good
b) Good
c) Very poor
d) Poor
ANS:
25. Was the Lab Staff?
a) Courteous
b) Rude
c) Indifferent
ANS:
Suggestions:-

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b) PPT's
c) Smart board
ANS:
10. What are your comments on social atmosphere of Institution/Department?
a) Very Good
b) Good
c) Very Poor
d) d) Poor
ANS:
Suggestions:-

Library

11. what is your opinion of the library materials for your subject?
a) Excellent
b) adequates
c) Inadequate
d) Very poor
ANS:
12. What is your opinion regarding issue/ Return Procedure of Books?
a) Very Good
b) Good
c) Very Poor
d) Poor
ANS:
13. Was the Library Staff?
a) Courteous
b) Rude
c) Indifferent
ANS:
Suggestions:-

Extra Curricular Activities

14. Did you participate in any of the extra curricular activities of the department/ Institution?
a) Often
b) sometimes
c) rarely
d) never
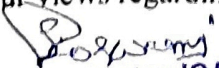ANS:
15. What are your views regarding variety, quality & cleanliness of items in college canteen?
a) Very Good
b) Good
c) Very Poor
d) Poor
ANS:
16. What are your views regarding variety, quality & cleanliness of items in college canteen?

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SANATAN DHARMA COLLEGE (LAHORE)   (289)
Ambala Cantt
Student Feedback(2014-17)

Name:- Megha Gupta Father's Name M. Rakesh K. Gupta Mobile No 8901188668

Aadhar No .... Email ID Meghamittal668@gmail.com

Course Completed from College...... B.Com .... Year of Passing Out... 2017

NOTE : PLEASE TICK (✓) YOUR CHOICE

1. What is your current status? (Give Details)
   a) Higher studies ✓
   b) Private Job
   c) Private Job Through Placement Cell of SD College
   d) Government Job
   e) Self Employed
   Details: ...... LLB from Chandigarh University ......

2. Whether cleared any entrance exam(NET/SLET/JAM/GMAT/GRE/Bank/Defence Service/State Govt. etc)
   Details..

3. The internal assessment system as prescribed by the university is
   a) Fair ✓
   b) Biased
   c) Needs some improvement
   d) Needs radical improvement

4. How well teachers were able to communicate?
   a) Very effectively
   b) Just satisfactorily ✓
   c) Sometimes effectively
   d) Ineffectively

5. How do you rate the student-teacher relationship in your institution on the whole?
   a) Very good
   b) Good
   c) Satisfactorily ✓
   d) Poor

6. What is your opinion of the library resources available for your subject?
   a) Excellent
   b) Adequate ✓
   c) Inadequate
   d) Very Poor

7. How was the attitude of the Library Staff?
   a) Courteous & Helpful ✓
   b) Rude
   c) Indifferent

8. Did you participate in any of the extracurricular activities of the department/institution?
   a) Often
   b) Sometimes ✓
   c) Rarely
   d) Never

9. Did you get the required information from Career Guidance Cell of the college?
   a) Yes ✓
   b) No

10. How was the behavior of administrative office staff?
    a) Very Good
    b) Good
    c) Poor
    d) Very Poor ✓

11. Did you face problem at the time of collecting DMCs, Degrees or any Information from the college?
    a) Yes ✓
    b) No

12. When you meet students who have taken a similar programme at other institutions, how do you rate yourself?
    a) Superior
    b) Equal
    c) Inferior ✓
    d) Cannot say

13. Has your time spent at the institution been intellectually enriching?
    a) Yes
    b) No ✓

14. After leaving how will you talk about your institution?
    a) Proudly
    b) Just OK
    c) Indifferently
    d) Negatively ✓

15. What are your observations regarding grievance handling procedure?
    a) Very Good
    b) Good ✓
    c) Poor
    d) Very Poor

16. If you are invited for a special talk with your juniors, would you be interested:?
    a) Yes
    b) No ✓

17. Do you suggest any additional course/workshop other than the course you studied?
    a) Yes ✓
    b) No
    If yes, name it ___ B. tech ___

18. Which aspect of the college was most helpful to you?
    ...... Study ......

19. Which aspect of the college was least helpful to you?
    ...... Trip ......

Suggestions for Improvement: No suggestion

SANATAN DHARMA COLLEGE (LAHORE) (282)

Ambala Cantt

Student Feedback(2014-17)

Name:- Prashant   Father's Name Mr Nawal Kishor   Mobile No 8950116654

Aadhar No ....   Email ID Prashantojha95.po@gmail.com

Course Completed from College B. COM   Year of Passing Out 2017

NOTE : PLEASE TICK (✓) YOUR CHOICE

1. What is your current status? (Give Details)
   - a) Higher studies ✓
   - b) Private Job
   - c) Private Job Through Placement Cell of SD College
   - d) Government Job
   - e) Self Employed
   - Details: M.A (ENG) from DAV College, A/CITY

2. Whether cleared any entrance exam(NET/SLET/JAM/GMAT/GRE/Bank/Defence Service/State Govt. etc)
   - Details Cleared entrance for exam (AFCAT)

3. The internal assessment system as prescribed by the university is
   - a) Fair ✓
   - b) Biased
   - c) Needs some improvement
   - d) Needs radical improvement

4. How well teachers were able to communicate?
   - a) Very effectively
   - b) Just satisfactorily ✓
   - c) Sometimes effectively
   - d) Ineffectively

5. How do you rate the student-teacher relationship in your institution on the whole?
   - a) Very good
   - b) Good
   - c) Satisfactorily ✓
   - d) Poor

6. What is your opinion of the library resources available for your subject?
   - a) Excellent
   - b) Adequate ✓
   - c) Inadequate
   - d) Very Poor

7. How was the attitude of the Library Staff?
   - a) Courteous & Helpful
   - b) Rude ✓
   - c) Indifferent

8. Did you participate in any of the extracurricular activities of the department/institution?
   - a) Often ✓
   - b) Sometimes
   - c) Rarely
   - d) Never

9. Did you get the required information from Career Guidance Cell of the college?
   - a) Yes
   - b) No ✓

10. How was the behavior of administrative office staff?
    - a) Very Good
    - b) Good
    - c) Poor ✓
    - d) Very Poor

11. Did you face problem at the time of collecting DMCs, Degrees or any Information from the college?
    - a) Yes ✓
    - b) No

12. When you meet students who have taken a similar programme at other institutions, how do you rate yourself?
    - a) Superior
    - b) Equal ✓
    - c) Inferior
    - d) Cannot say

13. Has your time spent at the institution been intellectually enriching?
    - a) Yes
    - b) No ✓

14. After leaving how will you talk about your institution?
    - a) Proudly ✓
    - b) Just OK
    - c) Indifferently
    - d) Negatively

15. What are your observations regarding grievance handling procedure?
    - a) Very Good
    - b) Good
    - c) Poor
    - d) Very Poor

16. If you are invited for a special talk with your juniors, would you be interested:?
    - a) Yes
    - b) No ✓

17. Do you suggest any additional course/workshop other than the course you studied?
    - a) Yes
    - b) No ✓
    - If yes, name it _____

18. Which aspect of the college was most helpful to you?
    Participating in extracurricular activities.

19. Which aspect of the college was least helpful to you?
    The whole degree/was helpful nothing as such least helpful.

Suggestions for Improvement: Students participating in extracurricular activities face attendance problems.

SANATAN DHARMA COLLEGE (LAHORE) (261)
Ambala Cantt
Student Feedback(2014-17)

Name:- Manisha .... Father's Name .... Mamraj .... Mobile No 90343 74821

Aadhar No .... Email ID ... Manisha1403.krish.@.gmail.com ....

Course Completed from College .... 2017 .... Year of Passing Out 2017

NOTE : PLEASE TICK (✓) YOUR CHOICE

1. What is your current status? (Give Details)
   a) Higher studies ✓
   b) Private Job
   c) Private Job Through Placement Cell of SD College
   d) Government Job
   e) Self Employed
   Details: ....

2. Whether cleared any entrance exam(NET/SLET/JAM/GMAT/GRE/Bank/Defence Service/State Govt. etc)
   Details....... No ....

3. The internal assessment system as prescribed by the university is
   a) Fair ✓
   b) Biased
   c) Needs some improvement
   d) Needs radical improvement

4. How well teachers were able to communicate?
   a) Very effectively ✓
   b) Just satisfactorily
   c) Sometimes effectively
   d) Ineffectively

5. How do you rate the student-teacher relationship in your institution on the whole?
   a) Very good ✓
   b) Good
   c) Satisfactorily
   d) Poor

6. What is your opinion of the library resources available for your subject?
   a) Excellent
   b) Adequate ✓
   c) Inadequate
   d) Very Poor

7. How was the attitude of the Library Staff?
   a) Courteous & Helpful ✓
   b) Rude
   c) Indifferent

8. Did you participate in any of the extracurricular activities of the department/institution?
   a) Often
   b) Sometimes
   c) Rarely ✓
   d) Never

9. Did you get the required information from Career Guidance Cell of the college?
   a) Yes
   b) No ✓

10. How was the behavior of administrative office staff?
    a) Very Good
    b) Good ✓
    c) Poor
    d) Very Poor

11. Did you face problem at the time of collecting DMCs, Degrees or any Information from the college?
    a) Yes
    b) No ✓

12. When you meet students who have taken a similar programme at other institutions, how do you rate yourself?
    a) Superior ✓
    b) Equal
    c) Inferior
    d) Cannot say

13. Has your time spent at the institution been intellectually enriching?
    a) Yes ✓
    b) No

14. After leaving how will you talk about your institution?
    a) Proudly ✓
    b) Just OK
    c) Indifferently
    d) Negatively

15. What are your observations regarding grievance handling procedure?
    a) Very Good ✓
    b) Good
    c) Poor
    d) Very Poor

16. If you are invited for a special talk with your juniors, would you be interested:?
    a) Yes ✓
    b) No

17. Do you suggest any additional course/workshop other than the course you studied?
    a) Yes
    b) No ✓
    If yes, name it _____

18. Which aspect of the college was most helpful to you?
    .....Teachers are very Supportive..........

19. Which aspect of the college was least helpful to you?
    ....

Suggestions for Improvement:
....
....

Feedback is an important component of academic audit which completes with the Action Taken Report. Student feedback serves as the backbone of an educational institute for strengthening various components like Teaching, Learning Methodology, Examination and Evaluation Process, Optimum Utilization of resources, Allocation of funds etc. to improve the overall performance of an organization.

Sanatan Dharma College is one of the premiere colleges of Haryana and has been awarded Grade "A+" with CGPA 3.51 by NAAC in the third cycle of its Accreditation. The College has its own online as well as offline Student feedback System and collects feedback from existing students twice in a session, once in September, second in the February and from pass out students during convocation. The feedback collected online from existing students and at the time of convocation from passed out students on printed Performa is considered very important and genuine.

Focus Area

The following are the main focus areas of the college regarding which the feedback is collected:

1. Teaching and Learning
2. Infrastructure & facilities
3. Faculty Performance
4. Library
5. Non-Teaching Staff
6. Curriculum
7. Syllabus

Objectives of the Feedback

The main objectives of student feedback are:

1. To provide students a platform to express their views & experiences in relation to the teaching-learning process and suggest improvement areas.
2. To boost student morale and confidence by giving a chance to freely interact with the administration regarding the weaker areas of the learning environment.

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3. To develop the skill of critical thinking and evaluation amongst students.
4. To give students a sense of belongingness.
5. Continual improvement of the Teaching-learning process, College Infrastructure, Staff and Supporting Services.

Phases of Student Feedback Mechanism

The feedback mechanism of the college is based on the system approach and the main phases of the feedback mechanism are as following:

1. Collection of Student Feedback
2. Interpretation & analysis of Results
3. Communication of Results to the Principal.
4. Preparation of Action Plan in consultation with the various stakeholders
5. Action Taken Report

Interpretation & Analysis (Mid - Term Feedback 2017-18)

Total Strength: 3200

Sample Size: Students were selected from across the streams of Commerce, Arts and Science. (appx.15% of the total Strength)

Student Selection Criterion: Students are selected on the basis of Attendance and Academic record.

S.No.	Component	Response in terms of %	Proposed Action
1	Courses offered	96.8 % of students are satisfied with the type of courses offered.	Employability oriented courses will be introduced in coming sessions.

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2	Balance between theory and practical component	74.6% are satisfied with the balance between theory and practical components.	Practical knowledge about the subject should be increased by introducing Brainstorming, role playing and other similar activities.
3	Awareness about Scholarship and Earn while you learn scheme	54.4 % of students were aware about that.	Information about this can be added in the ERP account of students. .
4	Membership of Earn while you Learn scheme	63% of students were willing to be join	Facility of Online registration for Earn while you learn scheme should be made available
5	Preparation of lecture	92 % said that lectures are prepared thoroughly however, 44.4% said that it is satisfactorily prepared.	Compulsory visits of Faculty to the Library during vacant periods should be ensured and use of MOOC resources to prepare lectures should be encouraged.
6	Communication of the Subject content	90% said that the teachers very effectively communicate the subject Content.	Features of ERP system like Notes, E-content generation etc. should be extensively used.
7	Encouragement for participation	30.8% agreed with Q/A, 28.9% agreed with discussions and 32.3% agreed that teachers used all the possible methods for encouragement	Role playing, case studies etc. can be introduced to encourage participation.
8	Student-teacher relationship	95.3% said that it is good	Teaching-Learning mechanisms should be more interactive and

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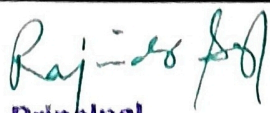|			participative.
9	Punctuality and regularity	97.8% said that teachers are punctual and regular in taking their classes	Frequent feedback from regular students can be taken.
10	Best teaching method	44% respond for group discussion, 34.9% for PPT and remaining 21% for role playing & case study	Teachers should be counseled to make effective and balanced blend of traditional and modern teaching practices.
11	Industrial visits	66.1% said that they seldom go for industrial visits.	Collaboration with the Corporate Sector and reputed institutions shouldbe done.
12	Availability of books at the start of the session	90.7% said sufficient subject related books are available at the start of the session	Faculty should check availability of books of their concerned subjects at the beginning of the session.
13	Access of Reference Books, Magazines, Journals and Newspapers (using KIOSK)	90.2% said access to Reference Books, Magazines, Journals and Newspapers (using KIOSK) is good.	Access of Reference Books, Magazines, Journals and Newspapers (using KIOSK) should be improved.
14	Issue and return procedure of Books	91.3% were of the view that it is good.	Procedure should be further Strengthened.
15	Attitude of Library staff	65.4% said that they are courteous	Orientation Programs for Library staff on Interpersonal relationship, public dealing etc. should be Strengthened.

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16	Arrangement of Lights, fans and enough ventilation	95.8% said that it is very good	Tutors of respective classes should report the matter to the Department of Electricity in case of any damage or repair.
17	Noiseless atmosphere in Library	65.6% were of the view that it is noiseless always	Discipline committee can be further strengthened and Library staff should be more vigilant.
18	KIOSK System of Library	79.1% said are satisfied	Students should be guided and motivated to use the system.
19	Participation in Extracurricular activities	74.1% participate sometimes in the extra-curricular activities of the college	In charges of different Associations should encourage students to participate.
20	Personality Development Program	80% said that it was just satisfactorily	It should be made a part of the curriculum and the career guidance cell can play an important role.
21	Guidance provided by Career Guidance cell	69.8% said that it was helpful in guiding their career	More career oriented Workshops and seminars can be organized.
22	Opinion regarding NSS/YRC	91.3% were of the view that it is doing very well	Active presence in social activities imparting knowledge about social and moral issues can be sought.
23	Role of Association in increasing learning	81.8% said yes it is helpful to them	Maximum participation of students across different streams should be ensured.
24	Attitude of Institutions Administration	81.4% said that it is always helpful	Administrative and support staff should be counseled for further strengthening the delivery of quality services.

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25	Office work as per University rules and Procedures	86.2% said that it was always done accordingly	More transparent system according to the guidelines of the university should be introduced.
26	Receipt of money paid at the counter	98% said they always get it	Fee Collection staff be counseled to further strengthen their activities.
27	Cleanliness of College canteen	61.6% said that the cleanliness is good	Canteen committee can be counseled to further improve the hygiene of the canteen premises.
28	Quality and variety of eatables	64.3% were satisfied with it.	Canteen contractors can be counseled to offer quality and variety of eatables.
29	Health-care facilities	84.2% said that it is just satisfactory	It can be strengthened further. Role of YRC can be increased for this purpose.
30	Ventilation and cleanliness of Toilets	57.8% said that toilets are very good in terms of cleanliness and ventilation	Students should be imparted lessons on how to properly use toilets and accountability of peons should be fixed.
31	Parking facility in the college	72.5% said that it is good	Proper security measures can be ensured for safe parking.
32	Satisfaction with CIMS	83.6% said yes to the question in terms of their satisfaction	Intensity to access information through CIMS should be encouraged.
33	Ventilation, Cleanliness and Spacious Classrooms	80.6% said that classrooms are good enough in terms of all these.	Involvement of students can be sought for keeping the classrooms clean.
34	Arrangement of drinking water	88.7% said that it is good	Availability of pure drinking water at all times should be ensured.

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35	Observations regarding grievance handling procedure	88.7% were of the opinion that it is good	Awareness regarding Grievance handling cell should be spread.
36	Space to sit in college campus during free lectures	84.8% said that adequate space is available	Sitting capacity in Girls Common room can be increased.
37	Condition of Labs	96.3%% said that labs are good	Maintenance of Labs should be ensured.
38	Behavior of Lab staff	86.1% said that they are courteous	Training programmes should be organized to groom their personality.
39	Availability of equipment and furniture	85.0% said that there is sufficient and desired availability of equipment and furniture	Maintenance of equipment and furniture in labs should be ensured.

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Interpretation & Analysis (End - Term Feedback 2017-18)

Total Strength: 2775

Sample Size: Students selected from across the streams of Commerce, Arts and Science. (13% of the total Strength)
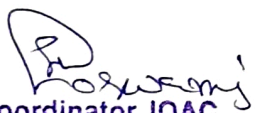
Student Selection Criterion: Students are selected on the basis of Attendance and Academic record.

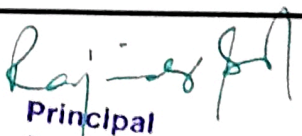| S.No	Component	Response in terms of %	Proposed Action
1	Syllabus taught	90.5 % of students are satisfied with the syllabus taught in the class	Upload the lesson plan on college website and Keeping in mind the time frame – work of the syllabus & plan accordingly
2	Internal assessment system operated.	76.6% are appeased with the internal assessment system.	Try to make evaluation at all levels, so as to rule out any existence of biases & marks obtained should be shared with students.
3	Teacher's performance during lectures.	84.6 % of students are satisfied with the performance of their teacher's in the class.	Compulsory visits of Faculty to the Library during vacant periods should be ensured and use of MOOC resources to prepare lectures should be encouraged.
4	Encouragement for participation in class.	70.6 % of students were content with the encouragement by their teachers.	Different teaching methods like cooperative learning, inquiry based instruction can be adopted.
5	College messaging facility.	92.4 % of students found it effective & informative.	Design a communication plan to inform students about clubs & events on campus.
6	Student – teacher relationship.	78.6% of students found it good & smooth.	Be available for students by providing them emotional support & high quality education.
7	Punctuality and regularity	97.8% said that teachers are punctual and regular in taking their classes.	Frequent feedback from the regular group of students can be taken.
8	Personality development program	56.8% of students found it just satisfactory.	It should be made a part of their curriculum so that students can overcome their core personality aspects which make them highly effective in their lives &

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			careers.
9	Teaching methods.	50.6% of students said that the blackboard teaching is best	Teachers should be counseled to make effective and balanced blend of traditional and modern teaching practices.
10	Social atmosphere of the Institute.	83.4% of students found it very good.	Gathering to discuss a vision for a better campus environment is an ideal way to build the social capital needed to change the existing structures.
11	Library material for different subjects.	70.4 % of students found it adequate.	More books can be placed on recent editions on a diverse range of topics.
12	Issue & Return procedure of books.	80.0% of students found it good.	Procedure should be further strengthened.
13	Attitude of library staff.	65.4% said that they are courteous	Orientation Programs for Library staff on Interpersonal relationship, public dealing etc. should be strengthened.
14	Participation in extra-curricular activities.	54.1% participate sometimes in the extra-curricular activities of the college.	Prof. in charge & others professors should encourage students for their maximum participation.
15	Information & benefits from career guidance cell.	60.0% of students found it beneficial and informative.	More career oriented Workshops and seminars can be organized.
16	Variety, quality & cleanliness of items in college canteen.	61.5% of students found it good.	Canteen committee can be counseled to further improve the hygiene of the canteen premises.
17	Stance of Institution Administration.	70.2 % found it generally helpful.	Administrative and supporting staff should be counseled for further strengthening the services.
18	Required information on Notice board.	74.3% students found it informative enough.	Create interactive displays like, "student's choice" board where they can give their opinion.
19	Comparison between similar programs at other institutions.	68.9 % of students feel superior.	Employability oriented courses should be introduced.
20	Health care facility.	82.2% said that it is just satisfactory	It can be strengthened further. Role of YRC can be increased for this purpose.

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21	Ventilation & cleanliness of toilets.	57.8% said that toilets are very good in terms of cleanliness and ventilation.	Students should be imparted lessons on how to properly use toilets and accountability of peons should be fixed.
22	Parking facility	72.5% said that it is good.	Proper security measures can be ensured for safe parking.
23	Observation regarding grievance handling procedure	89.7% were of the opinion that it is good.	Awareness regarding Grievance handling cells should be spread.
24	Availability & condition of materials/machines in labs.	87.0% said that there is sufficient and desired availability of equipment & machines.	Maintenance of equipment in labs should be ensured.
25	Attitude of Lab staff	80.0% of students found them courteous.	Training programs should be organized to groom their personality.

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Interpretation & Analysis
[Alumni (Convocation) Feedback 2017-18]

Sample Size: All the Students (app.) from Arts, Commerce and Science department

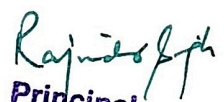**Student Selection Criterion:** All students attending convocation

S.No	Component	Response in terms of %age	Action Plan
1	Current Status of the students	78.55 % of students are pursuing higher studies.	Further motivation through seminar/workshop/PPT regarding higher studies/Jobs/Self Employment
		15.88 % of students are in jobs (private or government)	
		5.57 % students are self employed	
2	Clearance of entrance exam	7.05% of students cleared the entrance exam.	Coaching classes for different competitive exams.
3	Internal Assessment System	67.39% agreed regarding the fairness of internal assessment system prescribed by university	Sensitization of students and teachers through various meetings/publishing on college website or ERP
4	Communication skill of teachers	61.66% reported that the teachers communicate very effectively	More Faculty Development Programs for the teachers
5	Student-Teacher Relationship	85.72% reported the positive response	Appointment of mentors to guide the students
6	Availability of library resources	93.80% agreed that library resources are adequate	More subject related books be added & enhancement of Book Bank facility
7	Attitude of Library staff	73.6% appreciated the courteous behavior of the library staff	Orientation Programs for Library staff on Interpersonal relationship, public dealing etc. be organized
8	Participation in	69.50% students participated	Staggering the extra-curricular activities

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	Extracurricular activities	in the extra-curricular activities of the college.	throughout the academic session
9	Information provided by Career Guidance Cell	60.61% agreed that they receive information from career guidance cell of the college	Online inbuilt mechanism Student ↔ Principal ↔ CGC
10	Attitude of Administrative Staff	89.27% appreciated their helpful conduct	Orientation Programs for administrative staff based on Interpersonal relationship, public dealing etc. be organized
11	Distribution of DMCs and Degrees	55.35% of students said that they did not face any problem	Message service availability for all the students regarding all important information be further strengthened
12	Interaction with students of other institution	36% of students have agreed that they are in a superior educational atmosphere.	More smart class rooms and new teaching learning methodologies
13	Intellectual level enhancement	88.28% of students upgraded their intellectual knowledge.	To enhance the technical skills through workshops & seminars and Activities like Role Playing and Group Discussion etc. be organized
14	Feedback about institution	74.34% of students are proud of their institution.	More Job-Oriented and Value Added Course as per feedback from various Stakeholders be introduced
15	Observations regarding grievance handling procedure	93.34% were of the opinion that it is good	Students be made aware regarding Grievance handling cell of the college through e-governance
16	Interaction with juniors	80.75% of the students are ready to interact with their juniors	Interactive sessions and get together to be organized.

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17	Additional courses/ Workshops	38.16% of students suggested additional course/workshop for students	Student's beneficial courses should be started and workshops should be organized to encourage students. (Actions on the basis of filled Feedback Forms)

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Action Taken Report
(Mid-Term & End-Term)

S.No.	Objective	Activity
1.	Courses offered	Web Programming using a PHP course has been started in which 29 students from BCA, 31 students from IT and 35 students from B.Voc Software Development are benefited. An IT and IT Enabled Services course has been started, 24 students from IT are benefited.
2.	Balance between theory and practical component	• Practical knowledge about the subjects had been increased through introducing Brainstorming, Role Playing and other similar activities by faculty members of the Department of Commerce & Management, Computer & IT and various other departments and also through involving the students in GDs, Extempore, Debate and Declamation by using Commerce Digital Room (CDR), Audio Visual Room (AVR), Seminar Room, NAAC Room and proper records are maintained for the same. • Case Study activities conducted by the Department of Commerce & Management for UG and PG students and online assignments based on Case Study of different subjects i.e. Organizational Behavior, Marketing, and International Marketing etc. had been taken by faculty members at the end of month September 2018.
3.	Awareness about Scholarship	Awareness about Scholarship had been introduced through giving the facility of an online form on ERP from the starting of the session i.e. July, 2018.
4.	Awareness about Earn while you learn scheme	The facility of online registration for Earn while you learn scheme made available from the starting of the session i.e. July,2018 and students who were interested, filled online forms in the first week of August, 2018 for availing the required scheme/s and afterwards interviews were conducted for the selected students for the same.
5.	Preparation of Lectures by Teachers	Faculty members of different departments regularly visited the library during their vacant periods for preparing their lectures with the help of MOOC resources which had been made available through E-Library, Books and Journals. Proper registers were maintained by the library staff to ensure the same.

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6.	Communication of the Subject content	Features of ERP system like Notes, E-content generation etc. have been extensively used by the faculty members on a daily basis.
7.	Encouragement for participation	Different teaching methods like cooperative learning, Role-playing, demonstrating etc. have been adopted by teachers to encourage students. Further motivation is provided through seminars, workshops and PPT.
8.	Student-teacher relationship	- An Orientation- Programme in July 2018 had been conducted by the principal in the beginning of the session for newly inducted students of all streams to introduce college rules & regulations, support services and evaluation system etc. - The teaching-learning mechanism has been improved by almost all faculty members of the college by imparting and delivering lectures through PPTs by using smart rooms on a regular basis. - Allotment of Mentors to a group of students and approved mentor list is uploaded on the college website in the month of August, 2018. - Then, Mentors of respective classes had maintained the record of Personal & Professional achievements, strengths, weaknesses by taking the feedback through hard copy from the students in the first week of November, 2018.
9.	Punctuality and regularity	Feedback from a punctual and regular group of students was taken at the end of the session.
10.	Best teaching method	The following teaching programs have been attended by teachers to make an effective balance between traditional and modern teaching : 1. Faculty Development Program on "e-learning, MOOCs and ICT Tools for Blended Learning" organized by GAD-LTC, S.G.T.B. Khalsa College, the University of Delhi from 2nd July 2018 to 7th July 2018 and attended by the following participants: - Dr. Roshan Lal Dhiman - Dr. Krishan Kumar - Dr. Sushil Kumar - Dr. Joginder Singh - Dr. Arti Arora 2. One Month (Four Weeks) "Faculty Induction Program (FIP-02)"

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of Ministry of HRD, Government of India organized by Guru Angad Dev Teaching Learning Centre, S.G.T.B. Khalsa College, University of Delhi, from 7th May 2018 to 2nd June 2018 and attended by the following participants:

- Dr. Mohit Bindlish
- Ms. Heena
- Ms. Chhavi Kiran

3. Awareness Camp on "IIT Bombay- Spoken Tutorials" in collaboration with IIT Bombay for regional colleges of Ambala on 29-01-2019 orgsanised by Dr. Girdhar Gopal (as a Convener)and attended by the following participants:

- Ms. Amandeep Kaur
- Ms. Meenakshi Sharma
- Ms. Ruchi Sharma
- Ms. Kamna Billus
- Ms. Poonam Rani
- Ms. Shaina
- Ms. Rakhi
- Ms. Monika Saini
- Ms. Himanshu
- Ms. Shikha
- Ms. Rashi

11.	Exposed to industry environment	Industrial Visit organized:	
		Company Name	No. of Students Benefited
		i. Sebiz Infortech Pvt. Ltd. , Mohali and NetSmartz , IT Park, Chandigarh on 14th August 2018	49
		ii. CS Soft Solution Pvt. Ltd. On 24th September 2018	45
12.	Availability of books	Faculty members have checked the availability of books of their concerned subjects at the beginning of the session and for fulfilling their requirements-105 books have been purchased for Library & 694 books have been purchased for Book- Bank from July to December during the session 2018-19.	

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13.	Access of Reference Books, Magazines, Journals and Newspapers (using KIOSK)	Open access is available for Reference Books, Magazines, Journals and Newspapers for the students and timely feedback is taken from them to upgrade the same.
14.	Issue and return procedure of Books	The issue and return procedure of books has been properly executed and maintained every working day, as the Library has completely computerized the system using specially assigned BARCODES in the Books.
15.	Attitude of Library staff	Workshop on 'Personality Development' organized by Career Guidance Cell from Dec 10 to 15, 2018 for Non- Teaching staff members. Resource Persons:- • Mr. Narender Aggarwal • Mr. Rajeev Chander • Dr. Alka Sharma • Dr. Satbir Singh • Dr. Ekta Anand • Ms. Rashmi Billus
16.	Arrangement of Lights, fans and enough ventilation	Tutors of respective classes reported as per the requirement to the concerned authority for the arrangement of lights, fans and enough ventilation in the rooms.
17.	Noiseless atmosphere in College and Library	Proctorial Duties were assigned to every faculty member in the last week of July, 2018 for maintaining the discipline in the college including the library. Library Staff members had played a vigilant role for maintaining discipline through displaying the notices in different areas from the first day of the session to maintain silence.
18.	KIOSK System of Library	Students have been guided regularly and motivated to use the KIOSK system through the Orientation Programme on18th July, 2018.
19.	Participation in Extracurricular activities	34 Guest/Extension Lectures, 15 workshops , 24 Competitions, 4 camps, 2 industrial visits and many other activities are performed by each Cell /Clubs and Department association of the college: **Legal Literary Cell / Women Cell Organized/Participation** • 10 Guest Lectures(1076 participations) • 8 Competitions • 1 Intercollege competition (3 participation) • 1 Workshop (78 participants) • 1 Camp

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			Literary Association / Humanities
			English Literary organized 3 competitions (19 participants) and one all India Debate Competition. **Hindi Sahitya Sabha organized** 1 Guest Lecture (15 participants) and 2 Competitions (39 Students) and 1 Competition. **Sanskrit Association organized** 1 short term course , 1 Guest Lecture (106 participants) , 1 competition (225 students) and 1 shivir of 10 days in which 38 students participated and also organized Academic Paricharcha on every Saturday throughout the year. **Punjabi Sahitya Sabha** organized one National Level Competition **Economics Association** organized one Quiz Contest (12 participants) and one Guest Lecture (70 participants). **Music Association** organized 2 workshops(110 participants) , one competitions and participated in : - National Level Singing Competition : 01 student - Inter Zonal Youth Festival : 20 Students - Zonal Youth Festival : 30 Students - North Zone Inter University Youth Festival : 06 Students
			Different Clubs
			Road Safety Club organized one quiz contest **Young Speakers Club** organized 5 workshops, 1 quiz contest and participated in 9 competitions. **Entrepreneurship Development Club** organized 1 workshop of two days in which 88 members participated and one Boot Camp Competition in which 481 students participated. **Rotary Club organized** one workshop, 1 camp and 6 different events.
			Sciences
			Mathematics Association organized 2 Guest Lectures and one National Level Exhibition in which 110 students participated. **Chemistry Association** organized 1 Extension Lecture and 2 quiz competitions. **Life Science Association and Environment Association Club organized** one Guest Lecture, a Botanical excursion to Mussoorie and Dhanoulti , one multi activity Fest in which 100 students

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		participated and also participated in Inter District Science Exhibition.
		• **Computer Science and Applications Association** organized 8 Guest Lectures (110 students participated), 2 Workshops, 4 Fest, 1 exhibition, 1 camp and 3 industrial visits.
		• **Electronics & IT Association** organized 5 Extension Lectures, 5 competitions (150 participations), 2 workshops on project Development (60 participants) and 2 hands on training sessions on Hardware based project and photolithography (27 participants).
		• **Commerce and Management Association organized** 4 Guest Lectures (150 participants),1 workshops , 05 competitions (165 participants) , 1 Fest(150 students participated) and 7 different events like TED Talks (16 participants)
20.	Personality Development Program	Personality Development has become a part of the curriculum for UG students of different streams which were arranged and organized by Career Guidance Cell for the full semester from the month August 2018 to October 2018.
21.	Guidance provided by Career Guidance cell	• Orientation programme from 17th July 2018 to 19th July2018 on Personality Development, Life Skills Resource Persons:- ➢ Mr. Narender Aggarwal, Trainer, Gurukul Drona, Ludhiana ➢ Dr. Harish, Child Psychologist, Chandigarh & Faculty Members of College. • Regular Classes of Personality Development Course were conducted Resource Persons:- ➢ Mr. Narender Aggarwal ➢ Ms. Jyoti Sharma ➢ Ms. Sahiba ➢ Ms. Pushpinder • Regular Classes on "**Soft Skills & Spoken English Training**" by Trainers from LEAP Skills, New Delhi in July, 2018. • Workshop on "PHP" by Mr. Vir Singh, Silex Soft Solutions .

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22.	Opinion regarding NSS	**Activities are organized by NSS:** • 3 one day camps (288 participants) • 2 programs on Swach Bharat (157 participants) • 3 Blood Donation/Testing Camp (110 participants) • 1 Road Safety Rally (30 participants) • 1 seven days camp(95 participants) • 3 extension Motivational Lectures • 3 Cleanliness Drive • Awareness program on Nukkad Natak **Participation of NSS volunteers :** • Seminar/ Training Program on World's Aid Day • Intercollege Quiz Competition • Road Safety Quiz **Services provided by NSS volunteers:** • Roti Bank • Pulse Polio Program • Shehri Samridhi Utsav
23.	Attitude of Institutions Administration	A one-week workshop for administration staff on computer skills from 01st Dec 2018 to 7th Dec 2018 was organized by the Career Guidance Cell.
24.	Students Awareness	Various notice boards have been placed in the college campus to provide timely information to students.
25.	Office work as per University rules and Procedures	The more transparent system according to the guidelines of the university has been already introduced through the ERP system from 2015 onwards.
26.	Receipt of money paid at the counter	Fee Collection staff was counseled to further strengthen their activities.
27.	Cleanliness of College canteen and Quality and variety of eatables	The Canteen committee has been regularly counseled for further improvement in the hygiene and the Canteen contractor has been counseled to offer quality and variety of eatables through notices.
28.	Opinion regarding YRC	The following activities are organized by the Youth Red Cross Society:- • One seminar (160 participation) • 7 Camps (166 participation) • 2 Blood Donation Camp(40 participants)

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		1 awareness program (50 participants) 1 First Aid Training program(69 participants) - One quiz competition - One Independence Day parade
29.	Ventilation and cleanliness of Toilets	Students have been imparted lessons on how to properly use toilets through the Orientation programme and accountability of peons has been fixed.
30.	Parking facility in the college	Proper security measures have been ensured for safe parking through assigning duties to security guards on a daily basis. There has been proper provision followed of parking four-wheeler and two-wheeler separately and the parking area already comes under the surveillance zone for security purposes.
31.	Satisfaction with CIMS	Intensity to access information through CIMS has been encouraged through providing Free Wi-Fi Campus, Online Attendance, Online Internal Assessment, Results, Online Grievances, Online Lecture Plans and Notes and by giving the facility of an online form on ERP.
32.	Ventilation, Cleanliness and Spacious Classroom	Responsibility of peons is fixed and ensured for cleanliness along with involvement of students.
33.	Arrangement of drinking water	Availability of pure drinking water at all times has been ensured through properly trained staff and changing candles of Purifiers every six months (semester-wise).
34.	Observations regarding grievance handling procedure	Awareness regarding Grievance handling cell has been spread through Orientation Programmed on 18th July, 2018 for all classes.
36.	Condition of Labs	Maintenance of Labs is being done regularly as required. Various items have been purchased for maintaining different Labs in the College. Furniture in the Commerce Digital Room has been changed in this session due to requirements.

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37.	Behavior of Lab staff	The college organized the following workshops to improve conduct and sensitize Non-Teaching Staff regarding public dealing. 1. A Six-Days workshop on Personality Development and Communication Skills from 10th Dec2018 to 15th Dec 2018 organized by CGC. 35 Members from Library, Non-teaching and Lab staff attended the workshop. Resource Persons:- • Mr. Narender Aggarwal, Gurukal Drauna, Ludhiana • Mr. Rajeev Chander Sharma, Associate Professor in Commerce, S D College, Ambala Cantt • Dr. Satbir Singh, Assistant Professor in Commerce, SD College, Ambala Cantt • Ms. Rashmi Billus, Assistant Professor in Commerce, SD College, Ambala Cantt • Dr. Exta Anand, Assistant Professor in Commerce, SD College, Ambala Cantt 2. One week workshop on 'Computer Skills' from Dec 01- 07, 2018 organized by CGC. 12 Members of administrative staff participated in the workshop. Resource Person:- Ms. Amandeep Mehta, Assistant Professor in Computer Science Department 3. A One-Day Workshop on Personality Enhancement on 12th June 2019 organized by CGC. 35 members from Library, Non-teaching and Lab staff attended the workshop. Resource Person:- Mr. Narender Aggarwal, Gurukul Drauna, Ludhiana

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Action Taken Report
(Convocation)

1. The college conducted following workshops, training programs and placement drives:

	Objective	Activity	Remark
1	To motivate students for higher studies	PPT on Higher Studies and Career Opportunities conducted by Career Guidance Cell for following streams: • Arts students on Oct 04, 2018 by Ms. Arti, Asstt. Professor in Economics, S D College • Commerce students on Aug 7-11, 2018 by Ms. Heena, Asstt. Professor in Commerce , S D College • Non-medical students on March 25-26, 2019 by Dr Gulshan, Asstt. Professor in Chemistry, S D College • Medical students on Sept 17-18, 2018 by Ms. Zeenat Madan, Asstt. Professor in Zoology, S D College • Computer Science students on Sept 27-28, 2018 by Ms. Ruchi, Asstt. Professor in Computer Science, S D College	350 students benefited by the PPTs

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2	To encourage students for self-employment	Entrepreneurship Cell organized- • First Boot Camp on Feb 27, 2019 Resource Person- Mr. Pradeep Prem, Mentor, Start-Up, Haryana	481 Students actively participated in camp
		• Two-Days Workshop on Skill Development and Beauty Care in association with Lakme Academy, Ambala on March 05-06, 2019	88 students actively participated in it
		Workshop on 'Share Market & Investment' on 14-15.02.19 organized by Commerce Association Resource Person- Mr. Nazir Mirza, Innovation Technologies, Noida & IIT Varanasi	100 students attended the workshop
3	To inculcate communication skills regarding placement	Seminar on Interview skills and Spoken English on Feb 11, 2019 organized by CGC Resource Person- Mr. Gulzar Mehta, Trainer, Speak English GYM, Ambala	250 students participated in seminar
		Pre-Placement talk on interview skills for the preparation of recruitment drive on Jan 28, 2019 organized by Placement cell Resource Person- Dr. Sonika Sethi, Asstt. Professor in English, S D College	250 students participated in the talk
4	Career Counseling	Guest Lecture on 'Life Insurance Policies: an interview and career in life insurance sector' on Aug 24, 2018 organized by Commerce Association Resource Person- Mr. Bharat B. Dass, Development Officer, LIC	35 students participated
		Seminar on 'Career in Banking' on March 07, 2019 organized by CGC	200 students attended

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		Resource Person- Ms. Rajni, Trainer from IBS, Chandigarh	the seminar
		CGC organized a workshop on 'Requirement of Media' on March 10, 2019 Resource Person- Mr. Gagandeep Chauhan from Living Media News Channel, Mohali	Approx. 210 students attended the workshop

2. The college conducted following seminars/workshops/training programs to encourage students to attempt entrance exam:

S.No.	Activity	Remark
1	Guest Lecture on 'How to prepare for UPSC and Competitive exams' on March 05, 2019 organized by Commerce Association Resource Person- Mr. Parveen, Asstt. Professor in Commerce, S D College	40 students attended the lecture
2	Lecture on 'Career in Indian Defense Services as an Officer' on Aug 09, 2018 organized by CGC Resource Person- Mr. Manoj Kaushik, SSB Trainer, Kaithal	50 students participated
3	Coaching for UGC-NET entrance exam from Aug 18 to Dec 18 and from June 03-15, 2019 organized by Dept. of Commerce Resource Person- Dr. Renu, Asstt. Professor in Commerce, S D College	25 Students in ist batch & 15 students in 2nd batch attended the coaching 02 students cleared the NET exam in Dec 18 & 02 students cleared the NET exam in June 19

3. The Principal sensitized the faculty members and students regarding the sanctity of the internal assessment system at various forums like departmental meetings, address to students and also uploaded in ERP so that students can check the same through their accounts.

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4. The Principal emphasized the need of good communication skills in various departmental meetings and the following FDPs were organized:

S.No.	Activity	Remarks
1	One Day Workshop on 'Intellectual Property Rights and Plagiarism' on Feb 17, 2019 organized by IQAC and Central Library Resource Persons- • Dr. Naresh Vats, Registrar and Professor of Law, Rajiv Gandhi National University of Law, Patiala • Dr. Rahul Taneja, Scientist, Department of Science and Technology, Haryana • Dr. Priya Rai, Deputy Librarian, National Law University, Delhi	65 teachers participated
2	Two days' workshop on Recent Trends in IT (Internet of Things, Networking, Linux, Current Trends in IT) from 22.02.19 to 23.02.19 • Dr. Rajender Nath, DCSA, KUK • DR. Rakesh Kumar, DCSA, KUK • DR. Suchita Upadhyay, DCSA, KUK • Mr. Arun Goyat, Code Quotient, Mohali • Mr. Vipin Gupta, U Net Solution, Chd	Faculty of Computer Science & IT attended the workshop
3	Workshop on • Project Development in VB on 15.11.2018 Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt • Digital Marketing on 20.12.2018 Resource Person- Ms. Manpreet Kaur, Silex Software Pvt Ltd. Ambala Cantt • Website Hosting on 21.12.2018 Resource Person- Ms. Shikha Verma, Silex Software Pvt Ltd. Ambala Cantt • Flash on 24.12.2018 & 12.01.2019 Resource Person- Ms. Shikha Verma, Mr. Puneet Saini, Silex Software Pvt Ltd. Ambala Cantt • VB Database Connectivity on 26.12.2018	Faculty of Computer Science & IT attended the workshop

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| | Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt
• Using DLL and ActiveX Control in VB on 27.12.2018
Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt
• Developing Web Applications in VB on 02.01.2019
Resource Person- Mr. Jagjit Singh, Gtech Informatics Pvt Ltd, Ambala Cantt
• Python from 20.05.2019 to 25.05.2019
Resource Person- Silex Software Pvt. Ltd. Ambala Cantt | |

5. The teachers were appointed mentors to guide the students to further enhance the student-teacher interaction.

6. The college added e-resources/e-books and is constantly upgrading library resources and has kept some budget per annum for the same. Further the college planned to increase book bank facility by approximately 10% every year.

7. The college organized following workshops to improve conduct and sensitize Non-Teaching Staff regarding public dealing.

➢ A Six-Days workshop on Personality Development and Communication Skills from Dec 10-15, 2018 organized by CGC

Resource Persons-

- Mr. Narender Aggarwal, Gurukal Drauna, Ludhiana
- Mr. Rajeev Chander Sharma, Associate Professor in Commerce, S D College
- Dr Satbir Singh, Asstt. Professor in Commerce, S D College
- Ms. Rashmi Billus, Asstt. Professor in Commerce, S D College
- Dr. Exta Anand, Asstt. Professor in Commerce, S D College

o 35 Members from Library. Non-teaching and Lab staff attended the workshop

➢ One week workshop on 'Computer Skills' from Dec 01- 07, 2018 organized by CGC

Resource Person- Ms Amandeep Mehta, Asstt. Professor in Computer Science

o 12 Members from administrative staff participated in the workshop

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➢ A One-Day workshop on Personality Enhancement on June 12, 2019 organized by CGC Resource Person- Mr. Narender Aggarwal, Gurukal Drauna, Ludhiana

o 35 Members from Library, Non-teaching and Lab staff attended the workshop

8. Kindly refer to the Annual Report 2018-19(Pages no. 12-36, & 44-60) and it is evident from the report that participation has been increased.

9. The following steps were taken so that information regarding various career guidance activities to reach up to the last student:

- Announcement in classes
- Posting information on college website
- Public notice at various points in college campus

10. College has introduced e-governance for distribution of DMC's to make the system smooth and user friendly.

11. The college has strengthened the following teaching-learning resources:

- Smart rooms/labs
- Minor/Major projects/laptops
- Seminar rooms

Along with introducing following teaching methodology to equip the students with technical skills and necessary soft skills:

S.No.	Activity		No. of students participated
1	Workshops/Guest Lectures/Extension Lectures	Resource Persons	
	WordPress(CMS) on 25.08.18 & 29.09.18 for B. Voc students organized by C. Sc & Application Association	Gurpreet Kaur, eOrion Solution Pvt. Ltd, Mohali	50+50
	Software Crisis and Software Project management on 04.09.18 for B. Voc & BCA students organized by C. Sc & Application Association	DR. Ashish Jolly, Govt. College, Barwala	45
	Campus to Corporate on 21.09.18 for B.Com students organized by Commerce Association	IDBI	35
	Microprocessor Interfacing on 02.01.2019	Dr. Anurekha Sharma	40

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organized by Electronics & IT Association		
Opportunity in IT 0n 25.01.19 for B. Voc & BCA students organized by C. Sc & Application Association	Dr. Gaurav Kwatra, Director, Sysinfocom, Chd	55
Survey Tool on Google Forms and Survey Monkey Tools on 01.02.2019 for Commerce students organized by Management Association	Ms. Sbubra Jindal	45
PC maintenance and Networking on 21.02.19 organized by Electronics & IT Association	Dr. Girdhar Gopal, Ms. Amandeep Mehta	35
Recent Trends in Computing (Internet of Things, Networking, Linux, Current Trends in IT) from 22.02.19 to 23.02.19 for C. Sc students organized by C. Sc & Application Association	Dr. Rajender Nath, DCSA, KUK DR. Rakesh Kumar, DCSA, KUK DR. Suchita Upadhyay, DCSA, KUK Mr. Arun Goyat, Code Quotient, Mohali Mr. Vipin Gupta, U Net Solution, Chd	70
Data Grid Control in VB on 15.03.19 for B. Voc students organized by C. Sc & Application Department	Mr. Jagjeet Singh, Gtech informatics Pvt. Ltd., A/Cantt.	20
Call Handling Skills Training from 16.11.18.to 22.11.18 for B. Voc & BPO students organized by C. Sc & Application Department	Mr. Sunil Ohri, Xport Soft Technologies Private Limited, A/Cantt.	7

2	Industrial Visit to	
	• CS Soft Solutions PVT. LTD., Mohali on 24.09.18 for B. Voc students	45
	• Matrid Technologies PVT. LTD., Sec-70, Mohali on 14.01.19 for B. Voc & BCA students	46
	• Solitare Infosys on 02.03.19 for C. Sc, IT, BCA & B. Voc students	134
	• Sebiz Infotech PVT. LTD., IT Park Mohali on 14.08.18	45
	• Nets Martz, IT Park, Chandigarh on 14.08.18	45
	• Semi-Conductor Laboratory, Department of Space, Govt of India, Mohali on 13.02.19	45

12. To customize the requirements of various segments of students, the college has introduced an online feedback system which works 24×7 days.

13. The college has already introduced an online inbuilt grievance handling mechanism in ERP.

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Sanatan Dharma College
Ambala Cantt

Principal
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Ambala Cantt.

14. The Alumni are being requested/sensitize to share their Life stories with juniors and following interaction sessions were organized by CGC

S. No.	Alumni	Remarks
1	Mr. Gulzar Mehta Trainer, Speak English GYM, A/Cantt.	While delivering his talk in seminar, Mr. Mehta shared his life experiences also with students
2	Mr. Jagjit Singh Gtech Informatics Pvt Ltd, A/Cantt	Mr. Jagjeet Shared his life story with students during his technical session on Data Grid Control
3	Ms. Rajni Trainer from IBS, Chandigarh	Ms Rajni interacted with the students during seminar on banking
4	Mr. Sunil Ohri XportSoft Technologies Private Limited, A/Cantt.	Mr. Ohri discussed with the students regarding their problems and shared his experiences

15. The following Value Added beneficial courses(based on suggestions of students from feedback forms) were introduced to impart the different skills in students:

- Entrepreneurship Development

- Critical Thinking

- Group Discussions

- Interview Skills

- PowerPoint Presentation

- Leadership and Teamwork

- Yoga and Meditation

- Impromptu Speaking and Stage Management

CONCLUSION

The present report is the analysis of the feedback of students which the college collects at the time of convocation function of the college. As far as the responses of the students are concerned, it has been found that the students are highly satisfied by the facilities, education system and overall opportunities

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Provided to them by the college. But the scope of improvement is always there. The report provides the details of actions taken by the college based on the responses of students so as to provide the best facilities to the students.

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